## User Guide

## Manual Series

Manual Pull-down screen with a dual case design for wall or ceiling installation


## Pre-Installation

1. Carefully unpack the screen.
2. Always handle the screen in a leveled position on a clean surface.
3. In order to protect the screen from exposure to stains, keep the screen out of contact with foreign objects such as dust, saw dust, and/or liquids.

Note: Regardless of the mounting method, the screen should be securely supported so that when retracted, deployed, or even abusive pulling on the screen, the case will not become loose or fall. The installer must insure that the fasteners used are of adequate strength and suitable for the installation location.

## Installation

## Flush Mount to the Wall (Hardware not included)

1. Mark the location of where the screen is to be installed and drill your holes.
2. Insert the proper screw and leave about $1 / 8^{\prime \prime}$ of an inch from the wall to mount the screen.
3. Mount your screen from the keyhole located on back of the screen's left and right end cap.


Front view


## Suspended Ceiling using Chains (Hardware not included)

You can also hang the screen on a ceiling by using a chain (not included) and hang it by the two loops (models 71-120) located on each end of the case or by the ears of the end caps (models 135-170).



71"-120"


135"-170"

## Screen Operation \& Maintenance

Note: Always pull the screen down or retract in a 90-degree vertical angle. To avoid damaging the viewing surface, do not allow the viewing material to touch the screen case when deploying or retracting the unit.


1. Pull the screen down from the lanyard or from the handle only in a 90-degree angle. Do not attempt to pull the screen down by the surface, as it will damage the screen and void the warranty.
2. To retract the screen back into its case, simply pull the screen down more than 2 inches and let the screen retract by quickly and gently releasing it up.


Note: The interval auto-lock mechanism system will cause the screen to stop and lock on the position at intervals.
Note: Always release the screen at a 90-degree angle and do not let go until the screen is entirely inside the case. Keep in mind the screen's mechanism is new and needs to be deployed/retracted a few times to loosen up. If the screen feels stuck, carefully, with a little force, yank the screen straight down to unlock the unit.

Note: Improper pulling on the screen to deploy/retract will damage material and/or the rolling system.

## Maintenance

To clean the viewing material, use a soft cloth with mild soap and water. In order to keep the viewing surface clean, it is recommended to keep the screen retracted into its housing case when not in use.

## Dimension Table



Unit: inch
Can't find size and ratio you're looking for? Visit elitescreens.com/csr to create your own
The listed measurements are for general reference only. Please contact Elite Screens to verify product design and dimensions before attempting to integrate its products with any structural or furniture modifidation. Although a manufacturer may offer product advice, it may be taken or disregarded at the integrator's discretion. Elite Screens will not be held responsible or be otherwise liable for faulty installations.


## Warranty Policy

- Two (2) Year parts and labor warranty from defects in workmanship from purchase date as follows (except for refurbished units as specified below).
- Three (3) Year parts and labor warranty from defects in workmanship for GEMR (Government, Educational, Military, \& Religious) purchases of new product only.
- Refurbished Units carry a 90-DAY parts and labor warranty.
- Each party will be responsible for one way shipping during the warranty period.
- A RMA (Return Merchandise Authorization) number must be issued in order to process a replacement or to authorize a return for warranty repair. Elite Screens will, at its sole option replace or repair the defective unit with a replacement *(see exceptions below) after the defective unit or parts have been received. Once the product is received, Elite Screens will send out a replacement *unit to the customer by ground service (subject to inventory availability).
- Do Not Return Any Unauthorized Items to Elite Screens, as they will be refused and returned at your expense. The RMA Number must be included on the outside label of your shipping box. Our warehouse is not authorized to accept returns without an RMA number on the shipping label.
- RMA Numbers are valid for 45 days from the date issued.
- Missing Parts must be reported within 7 days of receipt. If reported after 7 days, the customer will be responsible for shipping and handling fees. If reported after 30 days of receipt, the customer will be responsible for cost of parts and shipping \& handling fees.
* A New or refurbished replacement will be send out to the customer depending on the type of purchase (new or refurbished) and based on stock availability.


## North America only U.S. and Canada

For Warranty and Service requests, please submit an RMA/Service Form at: www.elitescreens.com/warrantysupportform

Please visit this link for full Warranty information: www.elitescreens.com/warranty

For Customer Service and Technical questions, please contact Elite Screens at:
Telephone: (877) 511-1211 service@elitescreens.com
Fax: (562) 926-8433 techsupport@elitescreens.com

## Register your product at: www.elitescreens.com

## Contact Information

## US \& Canada Tech Support \& Warranty Claim

Please contact us at service@elitescreens.com or call +1 877.511.1211 \#3 or fax +1.562.926.8433

## Europe Tech Support \& Warranty Claim

Please contact us at service@elitescreens.eu or call +49 (0) 40.30392958

## Asia Tech Support \& Warranty Claim

Please contact us at service@elitescreens.com.cn or call +86 (0) 755.8461.7989

## Taiwan Tech Support \& Warranty Claim

Please contact us at service@elitescreens.com.tw or call +866.2.8990.1999

## Elite Screens America

## 16410 Manning Way I Cerritos I California 90703

 www.elitescreens.com linfo @ elitescreens.comTel: 877.511.1211 | Fax: 1.562.926.8433

## ASIA:

Elite Screens China Corp.
Longxi Duimianling Industry Zone Longcheng Longgang District, ShenZhen GuangDong, China www.elitescreens.com.cn info @ elitescreens.com.cn Tel: +86 (0) 755.8461.7989
Fax: +86 (0) 755.8461 .7669

## Elite Screens Taiwan Ltd.

1F. No. 38 Alley 22 Lane 66 Sec. 5
Nanjing E. Rd. Songshan District Taipei City 105, Taiwan (R.O.C.) www.elitescreens.com.tw info @ elitescreens.com.tw Tel: 886 (0) 2.2747.8979

Elite Screens France S.A.S 11, Allée William Penn 92150 Suresnes, France www.elitescreens.com/fr info.fr@elitescreens.com
Tel: +33.1.45064735
Fax: +33.1.45064735

## Elite Screens Japan Corp.

467-2-606 Tsuruma, Machida-shi, Tokyo, 194-0004 Japan www.elitescreens.jp info @elitescreens.jp Tel: 0120-07-0008 Fax: +81 (0) 42.706.9130

## LATIN AMERICA:

Elite Screens
www.elitescreens.com/sp info.la@elitescreens.com
www.elitescreens.com

